





National Health Insurance

Update on Elderly Care NHI Belize

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NHI Mercy Clinic:

- Elderly Care Program within the city of Belize
- Started June 2009
- Initial coverage of 25%, presently 50% of the population
- Initially conceptualized:
 - On a comprehensive centralized package of services
 - ► For the Burden of disease (NCDs)
- Expansion of services in 2016 to include:
 - Home visits
 - Rationalization of services and medication
- 2018: Introduction to a multidisciplinary approach...

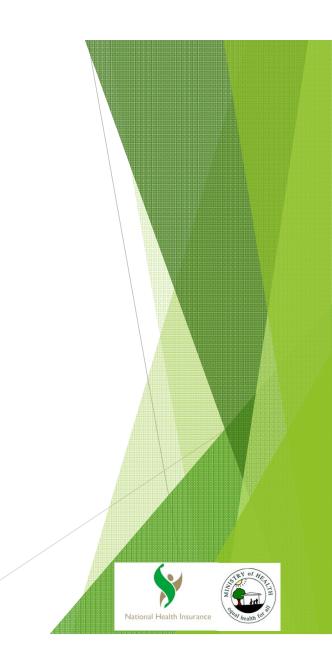


Mercy Clinic Elderly Population:

2017: 1700 persons registered.

2018: 2500 - 3000

- > Increasing the registered Population:
 - Active registration method:
 - 60 yrs.+ with a SSB Card
 - Not an active NHI member
 - Telephone registration



Elderly Home Care:

- Case Manager:
 - Medication Compliance
 - Security Risks:
 - Home Hazards
 - Neighborhood Risks
 - Functional Status (ADL, IADLs, Timed Up and Go (TUG) test Scores)
 - Frailty:
 - Physiotherapy
 - Identify Palliative Care need



ACTIVITIES	INDEPENDENCE	DEPENDENCE		
	(1 point)	(0 points)		
	NO supervision, direction or personal assistance	WITH supervision, direction, personal assistance or total care		
BATHING Point:	(1 POINT) Bathes self completely or needs help in bathing only a single part of the body such as the back, genital area, or disabled extremity.	(0 POINT) Needs help in bathing more than one part of the body getting out of the tub or shower. Requires total bathing.		
DRESSING Point:	(1 POINT) Gets clothes from closets and drawers and puts on clothes and other garments complete with fasteners. May have help tying shoes.	(0 POINTS) Needs help with dressing self or needs to be completely dressed.		
TOILETING Point:	(1 POINT) Goes to toilet, gets on and off, arranges clothes, cleans genital area without help.	(0 POINTS) Needs help transferring to the toilet, cleaning self or uses bedpan or commode.		
TRANSFERRING Point:	(1 POINT) Moves in and out of bed or chair unassisted. Mechanical transferring aides are acceptable.	(0 POINTS) Needs help in moving from bed to chair or requires a complete transfer.		
CONTINENCE Point:	(1 POINT) Exercises complete self control over urination and defecation.	(0 POINTS) Is partially or totally incontinent of bowel or bladder.		
FEEDING Point:	(1 POINT) Gets food from plate into mouth without help. Preparation of food may be done by another person.	(0 POINTS) Needs partial or total help with feeding or requires parenteral feeding.		
TOTAL POINTS=	6 = High(patient independent)	0 = Low (patient very dependent)		

ADL: Activities of Daily Living (Katz):



Scoring: For each category, circle the item description that most closely resembles the client's highest functional level (either 0 or 1).

A. Ability to Use Telephone		E. Laundry	
1. Operates telephone on own initiative-looks	1	1. Does personal laundry completely	1
up and dials numbers, etc.		2. Launders small items-rinses stockings, etc.	1
2. Dials a few well-known numbers		3. All laundry must be done by others	0
Answers telephone but does not dial	1		
4. Does not use telephone at all	0		
B. Shopping		F. Mode of Transportation	
1. Takes care of all shopping needs	1	1. Travels independently on public transportation or	1
independently		drives own car	
2. Shops independently for small purchases	0	2. Arranges own travel via taxi, but does not	1
3. Needs to be accompanied on any shopping	0	otherwise use public transportation	
trip		3. Travels on public transportation when	1
4. Completely unable to shop	0	accompanied by another	
		4. Travel limited to taxi or automobile with	0
		assistance of another	
		5. Does not travel at all	0
C. Food Preparation		G. Responsibility for Own Medications	
1. Plans, prepares and serves adequate meals	1	1. Is responsible for taking medication in correct	1
independently		dosages at correct time	
2. Prepares adequate meals if supplied with	0	2. Takes responsibility if medication is prepared in	0
ingredients		advance in separate dosage	
3. Heats, serves and prepares meals, or	0	3. Is not capable of dispensing own medication	0
prepares meals, or prepares meals but does			
not maintain adequate diet			
Needs to have meals prepared and served	0		
D. Housekeeping		H. Ability to Handle Finances	
1. Maintains house alone or with occasional	1	1. Manages financial matters independently	1
assistance (e.g. "heavy work domestic help")		(budgets, writes checks, pays rent, bills, goes to	
2. Performs light daily tasks such as dish	1	bank), collects and keeps track of income	
washing, bed making		2. Manages day-to-day purchases, but needs help	1
3. Performs light daily tasks but cannot	1	with banking, major purchases, etc.	
maintain acceptable level of cleanliness		3. Incapable of handling money	0
4. Needs help with all home maintenance	1		
tasks			
5. Does not participate in any housekeeping	0		
tasks			
Score		Score	
A mummary soors ranges from 0 (lar function	lanar	Total score	
and 0 through 5 for men to avoid potential gende		dent) to 8 (high function, independent) for women	
and o mough 5 for men to avoid potential gend	er oras	o.	

IADLs: Instrumental Activities of Daily Living (Lawton-Body)



Clinical Frailty Scale*

I Very Fit – People who are robust, active, energetic and motivated. These people commonly exercise regularly. They are among the fittest for their age.



2 Well – People who have no active disease symptoms but are less fit than category 1. Often, they exercise or are very active occasionally, e.g. seasonally.

3 Managing Well – People whose medical problems are well controlled, but are not regularly active beyond routine walking.

4 Vulnerable – While not dependent on others for daily help, often symptoms limit activities. A common complaint is being "slowed up", and/or being tired during the day.

5 Mildly Frail – These people often have more evident slowing, and need help in high order IADLs (finances, transportation, heavy housework, medications). Typically, mild frailty progressively impairs shopping and walking outside alone, meal preparation and housework.



6 Moderately Frail – People need help with all outside activities and with keeping house. Inside, they often have problems with stairs and need help with bathing and might need minimal assistance (cuing, standby) with dressing. 7 Severely Frail – Completely dependent for personal care, from whatever cause (physical or cognitive). Even so, they seem stable and not at high risk of dying (within ~ 6 months).

8 Very Severely Frail – Completely dependent, approaching the end of life. Typically, they could not recover even from a minor illness.

4

9. Terminally III - Approaching the end of life. This category applies to people with a life expectancy <6 months, who are not otherwise evidently frail.

Scoring frailty in people with dementia

The degree of frailty corresponds to the degree of dementia. Common **symptoms in mild dementia** include forgetting the details of a recent event, though still remembering the event itself, repeating the same question/story and social withdrawal.

In **moderate dementia**, recent memory is very impaired, even though they seemingly can remember their past life events well. They can do personal care with prompting.

In severe dementia, they cannot do personal care without help.

 * I. Canadian Study on Health & Aging, Revised 2008.
 2. K. Rockwood et al. A global clinical measure of fitness and frailty in elderly people. CMAJ 2005;173;489-495.

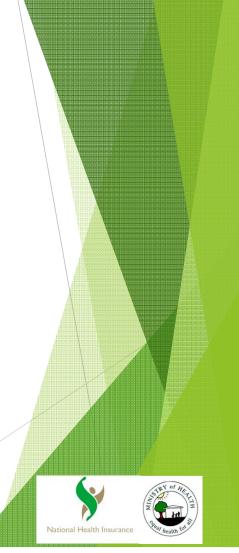
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Elderly Mobility:

- Physiotherapist:
 - Passive Exercises:
 - Muscle Tone:
 - Frailty Score
 - Mobility
 - ADLs
 - Functionality
 - IADLs
 - Communication b/n Physiotherapist & Case Manager



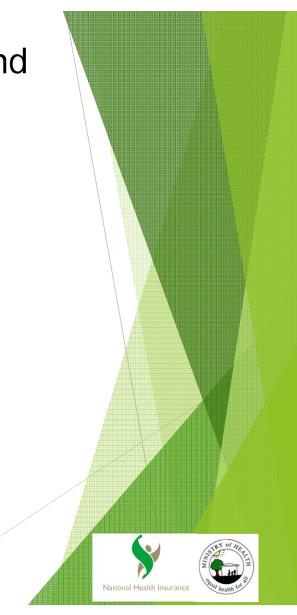
NCD Oriented Feeding Program: Diabetes and Hypertension

- Feeding Program:
 - > #50 meals daily
 - Previously based on need.
 - Meet NHI guidelines in support of patient's nutritional requirements as per protocols and KPI's in order to achieve better health outcomes.



Mental Health Pilot: Identify Depression and Dementia, etc.

- Pilot a mental health screening program:
 - Geriatric Depression Score (GDS):
 - Depression
 - Mini-Cog Exam
 - Dementia
 - Alzheimer, Parkinson's, Stroke



GERIATRIC DEPRESSION SCALE (GDS, SHORT FORM)

Choose the best answer for how you felt over the past week.

1. Are you basically satisfied with your life? Q Yes	No
2. Have you dropped many of your activities and interests?	D No
3. Do you feel that your life is empty?	🗅 No
4. Do you often get bored?	🗆 No
5. Are you in good spirits most of the time? D Yes	No
6. Are you afraid that something bad is going to happen to you?	D No
7. Do you feel happy most of the time? Q Yes	No
8. Do you often feel helpless?	No
9. Do you prefer to stay at home rather than going out and doing new things? XYes	🗅 No
10. Do you feel you have more problems with memory than most?	🗅 No
11. Do you think it is wonderful to be alive now? Yes	No
12. Do you feel pretty worthless the way you are now?	D No
13. Do you feel full of energy? Q Yes	No
14. Do you feel that your situation is hopeless?	D No
15. Do you think that most people are better off than you are?	🗆 No

Score 1 point for each bolded answer. Cut-off: normal (0-5), above 5 suggests depression.

Source: Courteey of Jerome A. Yesavage, M.D.

For additional information on administration and scoring refer to the following references: 1. Sheikh JI, Yesavage JA, Geriatric Depression Scale: recent evidence and development of a shorter version. *Clin Gerontol.* 1986; 5:165-172.

 Yesavage JA, Brink TL, Rose TL, et al. Development and validation of a geriatric depression scale a preliminary report. J Psychiatr Res. 1983, 17:27.

Patient's Name_____ DOB_____

Date _____ Person Administering Test _____

Medical Record # _____

Geriatric Depression Scale (GDS):



	MINI-C	OG™			\$	
Instructions						
IN STRUCTIONS FOR A DMINISTRATION	SCORING/SPECIAL IN	STRUCTION	NŠ S		ine le	
 Get patient's attention and ask him or her to remember three unrelated words. Ask patient to repeat the words to ensure the learning was correct. 	• Ba • Sa • Cr • Da • Da • He	its have bee sion 1 anana annse	o next item, n validated in a cl Version 3 • Village • Kitchen • Baby Version 4 • River • Nation • Finger	inical study. ¹⁻³ Version 5 • Captain • Garden • Picture Version 6 • Leader • Season • Table		
 Ask patient to draw the face of a clock. After numbers are on the face, ask patient to draw hands to read 10 minutes after 11:00 (or 20 minutes after 8:00). 	 Etther a blank piece of A correct response is a hands pointing to the 1 These two specific time A clock should not be w Refusal to draw a clock Move to next step if cloced 	Il numbers p 1 and 12 (or is are more isible to the is scored al	Naced in approxim the 4 and 8). sensitive than oth patient during this bnormal.	ately the correct positions AND the ers, s task.		
3. Ask the patient to recall the three words from Step 1.						

Seering

3 recalled words 1-2 recalled words + normal CDT 1-2 recalled words + abnormal CDT 0 recalled words Negative for cognitive impairment Negative for cognitive impairment Positive for cognitive impairment Positive for cognitive impairment

References

1. Borson S, Scanfan J, Bruch M, Vitaliano P, Dokmat A. The mini-cog: a cognitive "vital signs" neasure for demontia screening in multi-lingual elderly. Int J Geriatr
Psychiatry 2000;15(11):1021–1027

Berson S. Scanlan JM, Chen P, Ganguli M. The Mrie Cog as a szieten for dementia validation in a population-based sample. J Am Gariatr Soc. 2003;51(10):1651–1454.
 McCarten JR. Anderson P, Kuzkowski MA, et al. Finding dementia in primary care: the results of a clinical demonstration project. J Am Ginar Soc. 2012;90(2):210–217.

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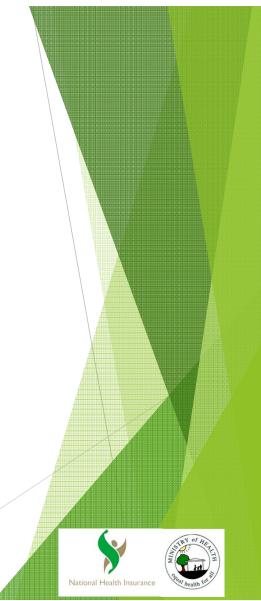
Mini-Cog Score





Advanced Progressive Chronic Disease Program*

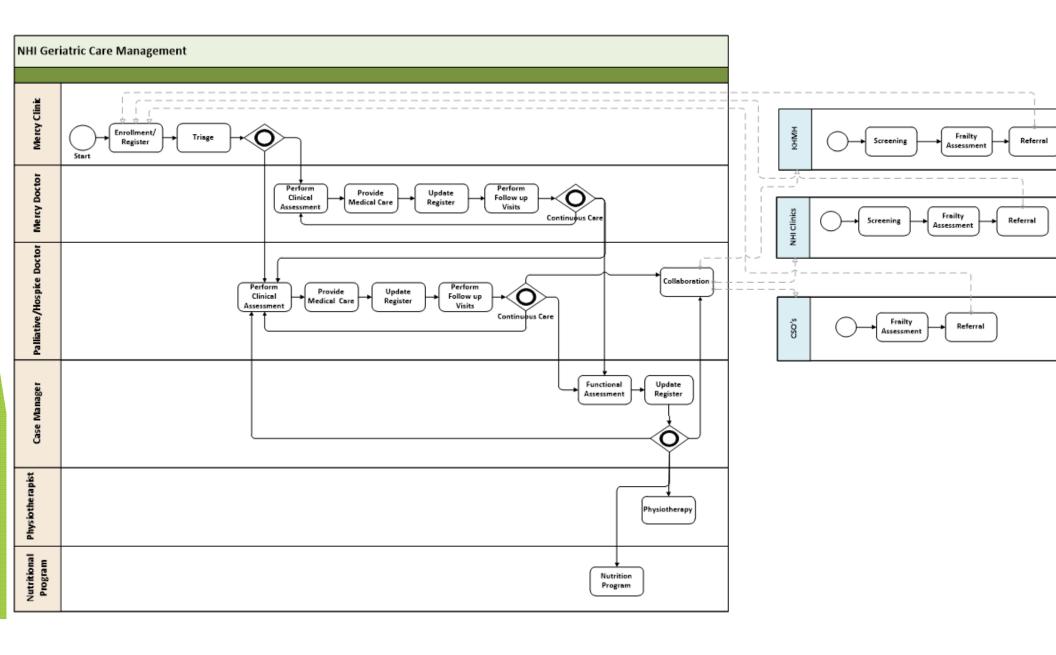
- *Palliative care and End of Life Care: Cancer and Chronic NCD Patients
- Referral Mechanism:
 - Based on Frailty Score
 - Medical Team Referral: Mercy Clinic Oncologist Belize Hospice Care Foundation Belize Cancer Society
- Objective: Development of a patient plan of care, based on patient, caregivers and families assessed individual needs and goals.
 - Major Component: Pain Management



Specific Criteria for Palliative Care*:

- Little or no possibility of response to curative treatment
- Progressive course with frequent crises of needs and demands.
- Patients with advanced functional limitation and /or complex immobilization.
- Have at least one primary caregiver.
 - Primary Caregiver": any person who agrees to take basic care in terms of food, hygiene and treatment administration.





What is the Future for the Elderly?

- Develop a country policy for the inclusion of the elderly in the productive sector.
- Develop a Quality of Life Policy for Future Elderly Population:
 - So that there is continued Productivity As an Elderly (60 to Life Expectancy):
 - How?:
 - Develop & Promote a Culture to continue to participate in the control of the modifiable risk factors for NCDs
 - Develop & Promote Incentive Programs Towards a Culture of Self Care/Auto-responsibility:
 - E.g.: Explore financial incentives.
- > Comprehensive Holistic Approach to Care:
 - Multidisciplinary Team (Physical, Mental and Social Wellbeing)
- Solidarity of Primary Healthcare for the Elderly.





