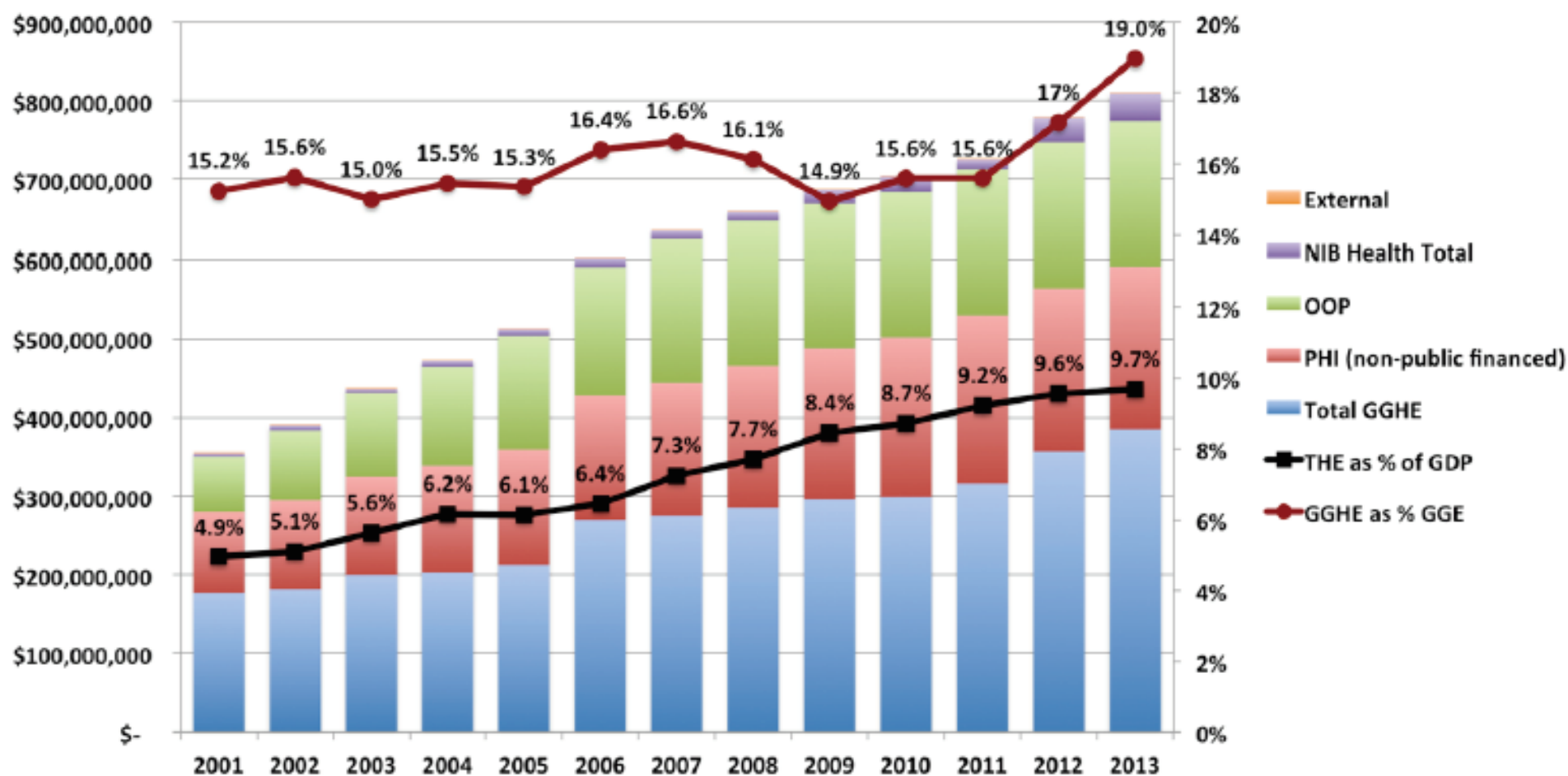


The Commonwealth of the Bahamas



Total Health Spending in The Bahamas: Doubled in the last 12 years



“Every system is perfectly designed to get the results it gets”, *and we deserve to disrupt it*

W Edwards Deming

Post Colonial Sovereign States:

- **Pre-NHS system**
- **No quality,**
- **No Access**
- **No equity**
- **No UHC**

We are encumbered by a system, not our abilities



The Bahamas NHI Plan:

Progress, Challenges and Strategies to Enhance Performance



Dr. Robin Roberts
Chairman, Board NHI Authority
Nassau, Bahamas

Do the people want NHI?

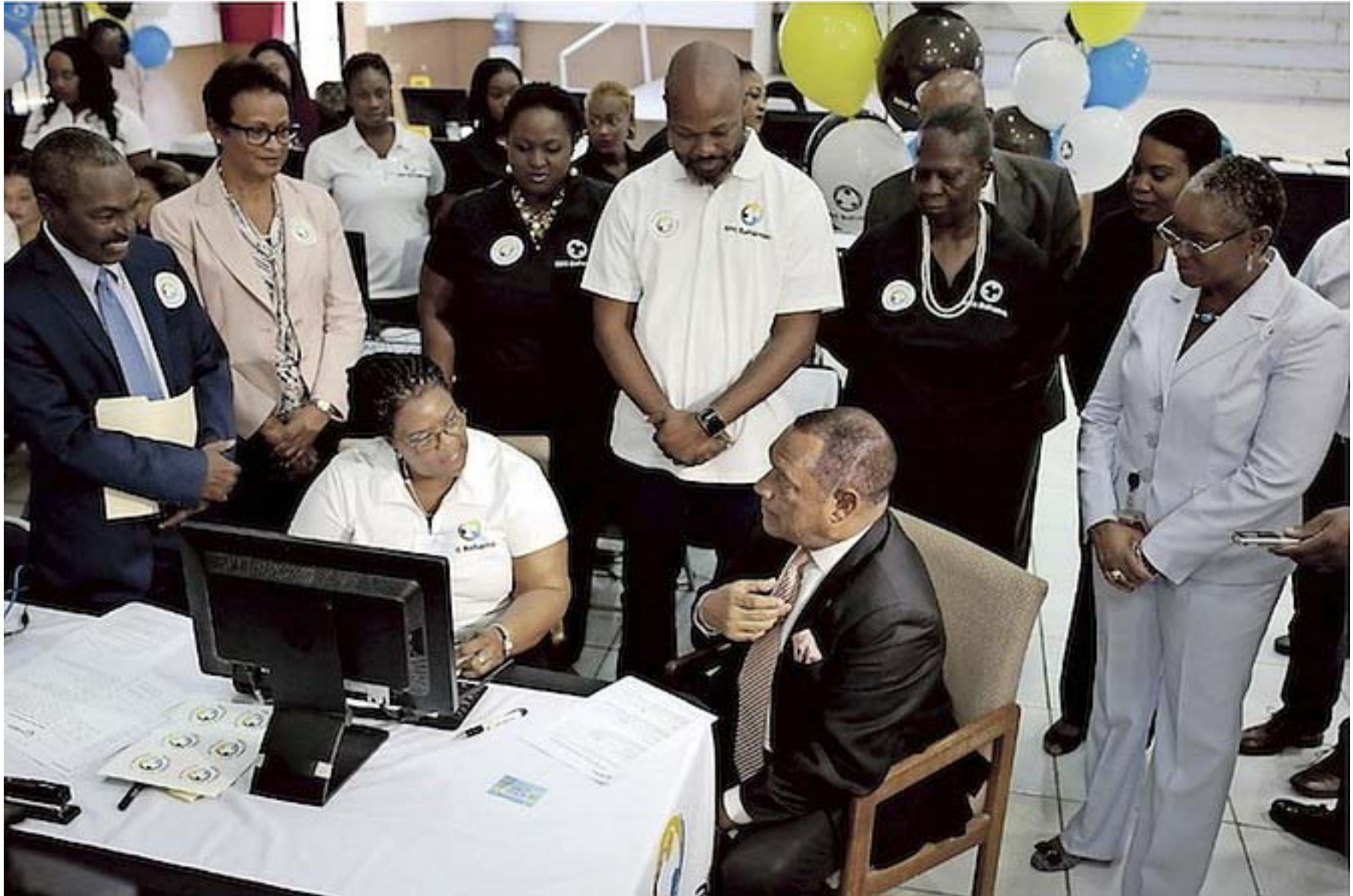
- **National Survey NHI Bahamas Secretariat**
- **79% of Bahamians believe The Bahamas needs a National Health Insurance Programme**
- **No more Cookouts!**

- ✧ NHI 1987
- ✧ BRC 2006
- ✧ UHC 2015



SOLUTION

“Politically Hijacked”



One of the “most significant interventions in the history of this country.” *24th April 2017*

NHI for the Bahamas

- ❑ *2014: Office of PM Launched NHI Secretariat*
- ❑ *31st Jan 2015: NHI Secretariat established*
- ❑ *25th Jan 2016: Launch NHI Website*
- ❑ *26th August 2016: NHI Act*
- ❑ *31st Jan 2017: MDs Registered*
- ❑ *10th April 2017: Diagnostics Registered*
- ❑ *24th April 2017: Pt. Registration **
- ❑ *4th May 2017: 1st Pt. MD visit*
- ❑ *10th May 2017 General Elections*
- ❑ *29th July 2017: NHIA Appointed: New Mg & Policies*
 - ✧ *Sole Power*
 - ✧ *Stop, Review & Make it Right*
 - ✧ *Consultation OAG*



The Immediate Challenge: NHI

- **The NHI Secretariat was ultra vires to the NHI Act**
- **No funding allocated in the budget**
 - \$100 Million for Primary care
 - \$30 million for initial Catastrophic phase
- **Human Resource Nightmare:**
 - Disengage seconded staff
 - Terminations
 - Hire new management team



The Perennial Challenges: Designing the Reform

- The need for a new model of health care
- “A Bahamian plan”
 - Archipelago: An Access & Availability nightmare
 - Equity
 - Affordability & sustainability
- Not Politically “hijacked”



Foundation Challenge:

- **What do we value?**



"The Good Samaritan" by Angela Waterloo

Health Care: Human Right

A PUBLIC GOOD!

- ❖ **ALL**
- ❖ **Affordable**
- ❖ **Available**
- ❖ **Accessible**
- ❖ **Appropriate**
- ❖ **Accountable**



Challenge: What Funding?



<u>Public</u>	<u>Private</u>	<u>Public/Private</u>	<u>Out of Pocket</u>
Govt. Owns, <u>Pays</u> Government Ran Taxes	Private own Payroll Deductions Govt: Regulates	Govt. One payer, Govt. Regulates Defined Benefits pck. Private Providers	Every man for him/her self!
Cuba , Spain, Hong Kong, Scandinavia, New Zealand	France, Belgium, the Netherlands, Japan, Switzerland, Latin America	Taiwan and South Korea	No health insurance (~75%)

The Perennial NHI Challenges:

- **What Benefits?: Essential vs. Comprehensive**
- **The payers: Who & How?**
- **The Providers: Public vs. Private Sector?**
- **The Payors: Role of Private Insurance?**
- **The Role of Government?**
- **The Role of the NHIA? Regulator vs. Insurer**



NHI 2.0: The Framework

- Standard Health Benefit package
- Mandatory for all: Population Share the risk
- Affordable: WHAT WE CAN AFFORD
- Sold by PI; No exclusions, Community BR
- Public Facility with PPP
- Phased In: First Phase
 - Primary Care
 - Limited High Cost Care



NHI 2.0: The Framework

Standard Health Benefit package

•Primary care Coverage

- Primary care Coverage: MD Visits & Labs
- Screening Programs for cancer
- Essential diagnostic Imaging: Includes X-rays and Ultrasound
- Health Education, Promotion & Wellness

•High Cost Care

- Cancer Care: B, C, P, Colorectal,
- End Stage Renal Disease; Hemo, Peritoneal, TX
- Coronary Artery Disease – MI; Pacemakers



NHI 2.0: The Framework

- **THE EMPLOYER MANDATE:**

- **Employers pay premiums to a private Insurer**
- **SHI: Salary Deduction**
- **A shared responsibility: Employer & Employee**
- **All full time workers**
- **All part-time worker: >15 hours per week**
- **Employers with over 100 workers – first year NHI**
- **Exempted employers: Pay 25% of Premium to NHI**



NHI 2.0: The Framework

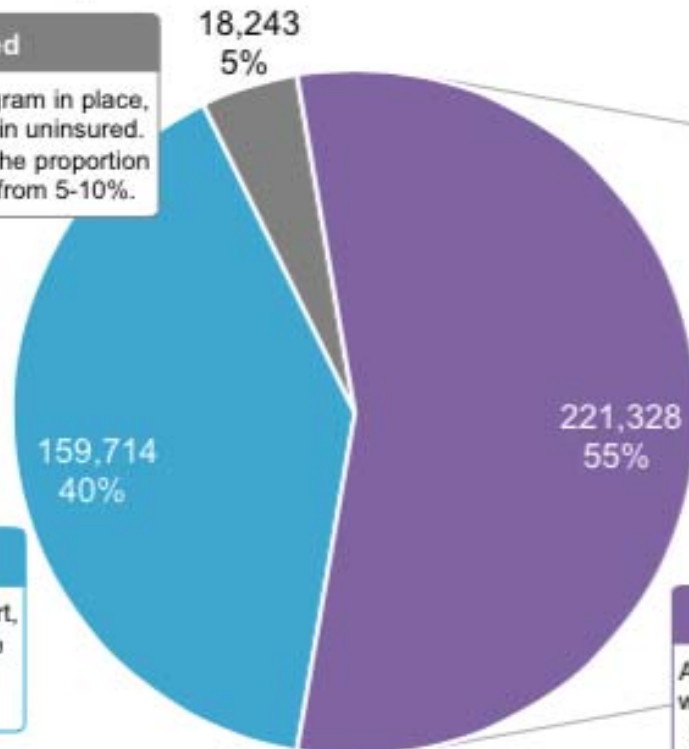


Employer Private Insurance Mandate

Future Private Insurance Coverage

With the implementation of the Employer Mandate, the population covered under private insurance will increase from 31% to 55%.

Uninsured
Even with a UHC program in place, a proportion will remain uninsured. In other jurisdictions, the proportion of uninsured ranges from 5-10%.



Publicly Insured - NHI
NHI will be the insurer of last resort, covering children, elderly and the unemployed -- but <50% of the population.

Privately Insured
An additional 24% of the population will be covered by private insurance through the full implementation of the Employer Mandate



¹2013 Bahamas Household Expenditure Survey



NHI 2.0: The Framework

Premium Sharing

The annual premium for the SHB will be **affordable** and will cost \$1,000 at the outset and the rates will be regulated by NHIA.

Breakdown of Annual Premium¹



Premium Sharing between Employer & Employee



Monthly Employer & Employee Premium

Employee Annual Income	Employee's Premium	Employer's Premium	Exempt Employer Premium
\$5,000	\$8	\$75	\$21
\$10,000	\$17	\$67	\$21
\$15,000	\$25	\$58	\$21
\$20,000	\$33	\$50	\$21
\$25,000	\$42	\$42	\$21
\$30,000+	\$42	\$42	\$21

¹\$1,000 premium excludes the VAT

²At 2.0%, employees making over \$25,000 will reach the \$500 premium cap; this corresponds to the median Bahamas salary of \$27,840.

NHI 2.0: The Framework

- Risk equalization

- Pooling of % of Premiums for High costs care
- Affordable Premiums, No one denied Coverage
- Single pricing: Everyone pays the same premium
- Redistribute the premiums based on health risk of the beneficiaries
- Fairly compensate insurers and encourage competition on value
- Be governed by a robust governance structure
- Gather stakeholder input to inform analysis by an independent actuary



NHI 2.0: The Framework

- NHIA Funding

- **Government Contributions (includes Re-allocation of PHA Global Budget)**
- **VAT – earmarked from Private Insurance**
- **Exempt Employers Contributions –(25% of regulated SHB)**
- **Risk equalization payments**
- **Sugar Drink tax: Earmarked for NHI Wellness Program**



NHI 2.0: The Framework



Establishing Standard Health Benefit

What does this Mean?

No Bahamian shall suffer financial hardship for the following high cost care (“HCC”) events:

- Breast Cancer
- Prostate Cancer
- Colon Cancer
- Rectal Cancer
- Cervical Cancer
- End Stage Kidney Disease
- Heart Attack
- Need for Pace Maker



NHI 2.0: The Framework

Next Steps

Next Steps

The following are a set of tangible next steps that the NHIA will be taking:

1. Distribute the Stakeholder Whitepaper
2. Commence Broad Stakeholder Engagement
3. Amend Applicable Pieces of Legislation
4. Commence Overall Implementation
 - ❑ Conduct clinical workshops
 - ❑ Finalize cost estimates and reimbursement amounts
 - ❑ Define regulations and operational policies
 - ❑ Design and implement operational processes and IT systems
 - ❑ Engage stakeholders
 - ❑ Contract providers

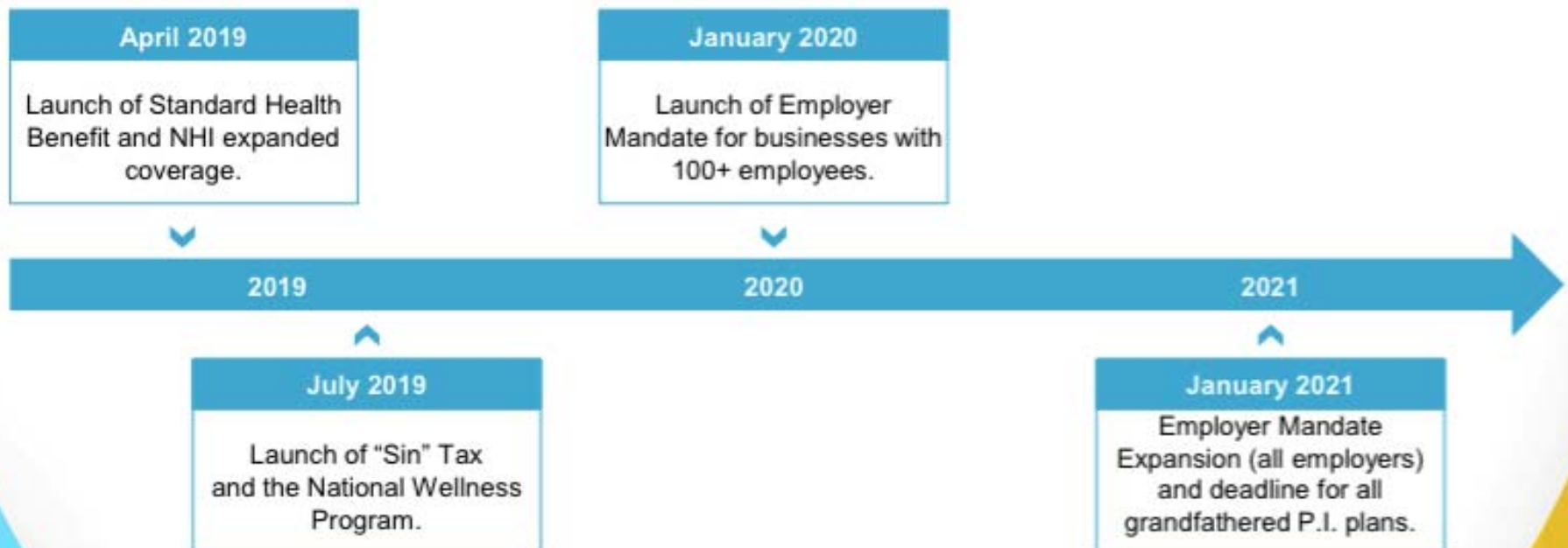


NHI 2.0: The Framework

Next Steps

Implementation Timeline

From an implementation perspective, the following timeline is being suggested:



NHI 2.0: Financial Sustainability

- Primary care: MD capitation
- Public Sector Investment- 1⁰ Provider
- PPP: Fiscal space – need new capital
- SHB: Affordability, Equity, Phased
- Pooling of Risk - reinsure
- Regulated
- No OOP

**Safety Net:
Medicare for All**



The Bahamas NHI Plan:

HEALTH FINANCING:

Strategic Management, Spending Wisely- 2



Dr. Robin Roberts
Chairman, Board NHI Authority
Nassau, Bahamas

NHI 2.0: Underscoring Sustainability

□ NHI Bahamas: Not starting from Scratch

- Primary Care Services
- Tertiary & Secondary Care Services
- Private Sector Services
- Private Insurance Industry
- Public Private Partnerships
- The Health Consumerism



Bahamas: Primary Care Services

- **~100 Public Health Clinics:**
 - **Clinical & Preventive**
 - **Level 1 to 4 Comprehensive**
 - ✓ **Pharmacy, Laboratory, Imaging**
- **Challenges**
 - **Maintenance & Staffing**
 - **Customer Satisfaction**
 - **Overcrowding**
 - **Sparse Population: Value for money**

NHI 1.0: The Framework

CONFIDENTIAL DRAFT

Introduction

Where is NHI today?



40,000

Bahamians have enrolled in NHI since its launch last Spring, and are now receiving access to Primary Care Physicians and Lab Services.

>80

Primary Care providers, including 4 private labs are providing care across New Providence, Grand Bahama, Exuma and Abaco.

95%

Of NHI patients are satisfied with the quality of service they received from their NHI primary care provider¹

¹Based on findings from 1,639 applicable survey responses



NHI 1.0: The Framework

Next Steps

Quality Survey Results

NHIA conducted a survey amongst beneficiaries to assess the quality of service, and the results have been incredibly positive¹.

95%

Are satisfied with the quality of service they received from their NHI primary care provider¹

95%

Rated the condition of their NHI provider's office/facility as being good or excellent

67%

Have experienced wait times that have been 30 minutes or less

93%

Are satisfied with their overall NHI health care experience

NHIA will continue to drive for further quality improvements, for example, investing into EHR software will allow for more efficient and consolidated data collection

¹Based on findings from 1,639 applicable survey responses

NHI 2.0: Primary Care: Major investment

- **Capitated at \$150/pt. per year**
- **Enrollment – Max 1500 pts. /year**
- **Quality indicators**
- **EMR – focus on NCDs**
- **Value based – Performance measurements: “Hold back - incentive”**
- **Incentivized Wellness programs**
 - **Sugar Tax**



PRINCESS MARGARET HOSPITAL

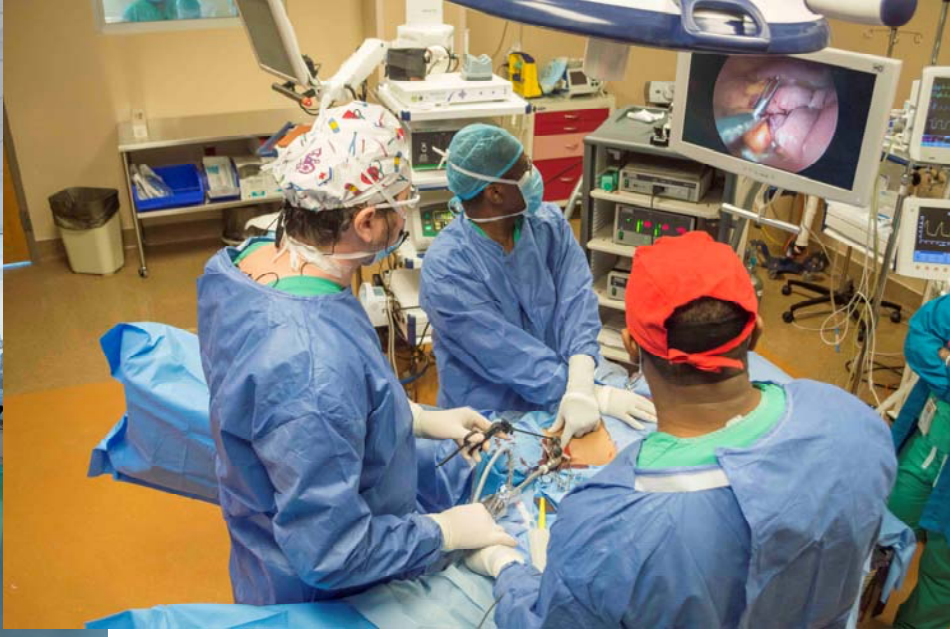


The Story of A Bahamian Institution

Harold A. Munnings, Jr.

A Complete Health Care System

- Primary Health Care Services
- Secondary Health Care Services
- Tertiary Health Care Services
- Premier Referral Center
- Trauma Center
- Critical Care – ICU
- Neonatal Health Care
- Burns Center
- Kidney Replacement Therapy
- Academic/Teaching Hospital



General Surgery

Internal Medicine

General Paediatrics

Urology

Cardiology

Neonatology

Neurosurgery

Gastroenterology

Paediatric Cardiology

Orthopaedics

Rheumatology

Paediatric Neurology

Cardiovascular/Thoracic

Nephrology

Paediatric Oncology

Oral Maxillary Facial

Oncology

Anaesthesiology

Plastic Surgery

Neurology

A & E Specialists

Dentistry

Pathology

Family Practitioners

Ophthalmology

Dermatology

Radiology

Paediatric ICU

Infectious Disease

Obstetrics & Gynaecology

[#40 Specialty Services](#)

O&G Oncology

Perineonatology

NHI 2.0: PUBLIC SECTOR SERVICES

- **SHB: Government Safety net = Medicare for all**
 - **Single Pricing, Pooled Premiums, No OOP**
 - **Mandatory enrollment to access the SN:**
 - ✓ **Employer based**
 - ✓ **Personal opt out - Privately insured**
 - ✓ **Government sponsored**
 - **Every Pt. a private Pt. To be billed**
 - **Public Facilities: A new Business Model**
 - **Public Facilities revenue = Expenditures**



NHI 2.0: PUBLIC SECTOR SERVICES

New Revenue Streams

- Public Facility Must step up the Plate
- Decrease Wastage, Efficiency **Advance MIS**
- Inculcate a culture of Maintenance
- Customer Satisfaction
- Leverage Points
 - Appointments
 - OR Bookings
 - Discharge Summaries



NHI 2.0: PUBLIC SECTOR SERVICES

- **For the least among us: Our Brothers Keeper**
- **Providers must embrace Medicare rates**
- **For Physician Providers:**
 - **Well established Billings: CPT, ICD, Fee Schedules**
 - **Change our reimbursement model**
 - **Change the archaic Consultancy system**
 - **Attendant model: Independent Contractor**
 - **Fee-for-Service/Capitated model/Bundled Payments**
 - **Activity based**
 - **Value Based Driven**
 - **Retainer: On Call/ Education, Mal-Practice Coverage**



THE HC SAFETY NET: VALUE



Essential Services

Public Sector Based

✓ Access, Afford, MC

Private Sector Bridge

✓ ↑Capacity, Equity

No Exclusions:

Single Pricing

✓ Affordability

NHI 2.0: PRIVATE INSURERS

- **NO GOVT. HOSTILE TAKEOVER**
 - **↑Bureaucracy, Response↓**
 - **↓Creativity, ↑ Administrative Cost**
- **New Market: Entire population**
 - **Reduced rates: population pooled for HCC**
 - **Supplemental Health Insurance: Oversees**
 - **Experienced Based ratings**
 - **Other insurance products to sell**



NHI 2.0: PRIVATE INSURERS

- **Potential New Players in the Market**
 - New products
 - New Networks
- **Senior Citizens Plans**
- **Bare-Bones Plan**
 - Contracted Networks
 - Capitated, Value-based, Shared Risks
 - Copays for Private services: Outpt: Consultations



NHI 2.0: Private Sector services

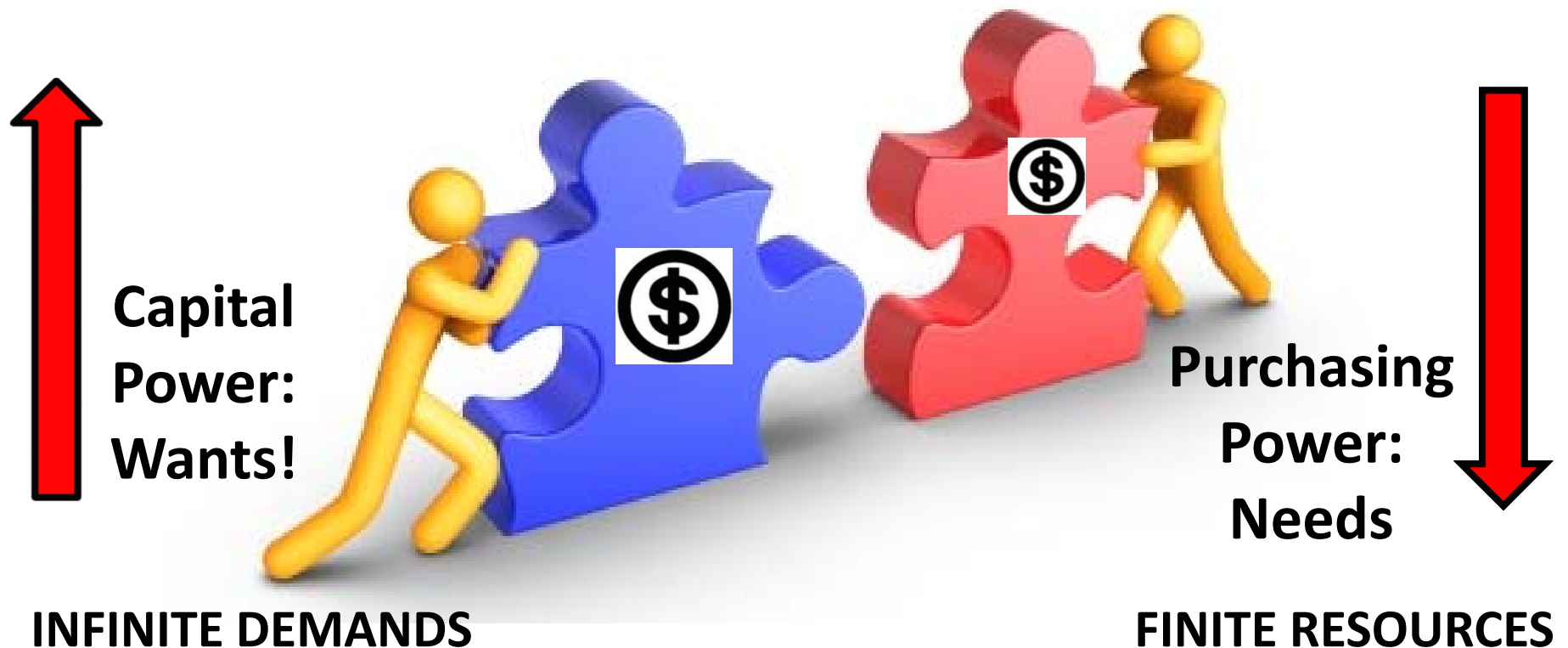
- Increase capacity for the Health Services
- Pts. opt for Private Care
- Public Sector must compete for pts.
- Private sector bill for HCC
 - Preferred Provider Network
 - Partner with an Insurance company
 - Establish a Pt. centered Home



Compete for
public pt.



Public Private Partnership is about sustainability of health care system



PUBLIC PRIVATE PARTNERSHIPS

- Major Capital Investment
- High Maintenance
- Personnel
 - Highly Skilled, Educated and Trained
- *Don't Own The Service*
 - *Purchase services*



New Medical Paradigm: CONSUMERISM – The Balancing Act

YES

- Market forces prevail
- People have Options
- Transparent pricing
- Value Driven
- Can't contain costs
- Individual Responsibility
- The uninsured or uninsurable?

NO

- Never Informed: Too technical
- Sickness is not planned
- No State to Shop around
- Not Evidence based Rx
- More sustainable
- Collective responsibility
- Safety Net

NHI: What we can Afford, Collectively



Healthcare: A Public Good



Needs vs. Wants



Safety Net



- Safe
- Affordable
- Quality Care

Road to Universal Health Coverage

- 
- *Improve pt. Experience*
 - *Better population health*
 - *Best value for money*