

NHI Dashboard

Derek Osborne, Vice President

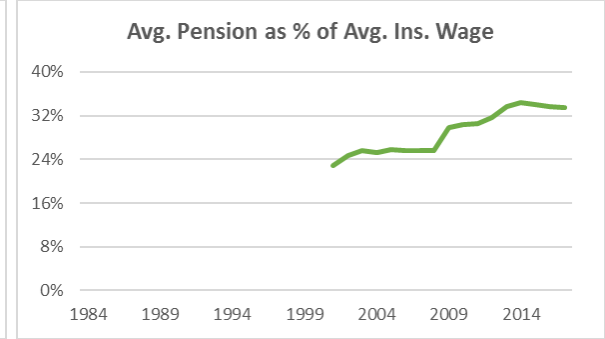
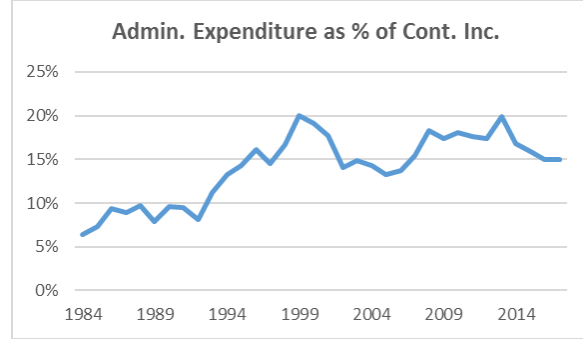
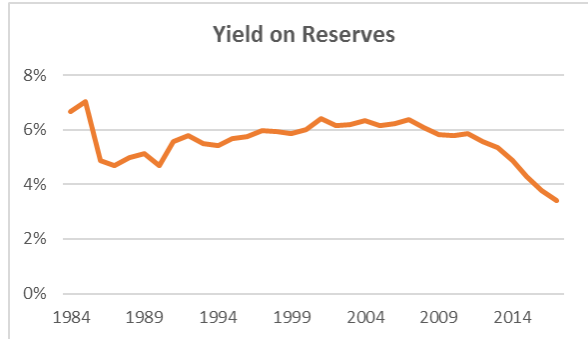
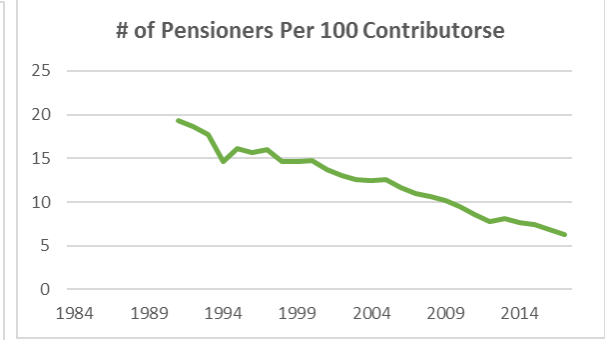
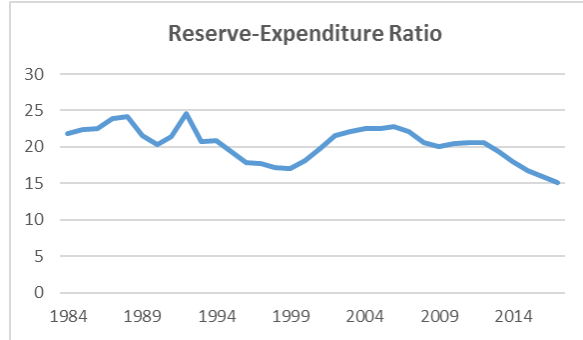
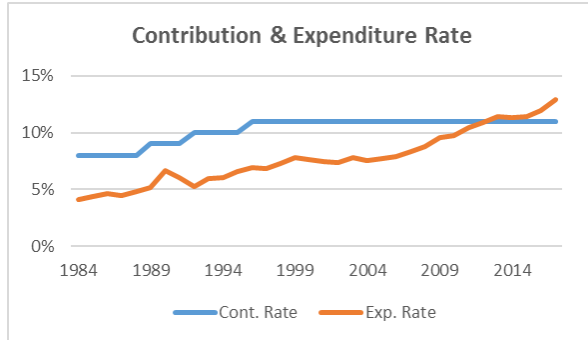
13th Caribbean Conference on National Health Financing Initiatives

November 8, 2019



Improving business. Improving lives.

Most of what I need to know about the history of a NI/SS (pension) scheme



Decision Support Tools need to be more than just a Dashboard

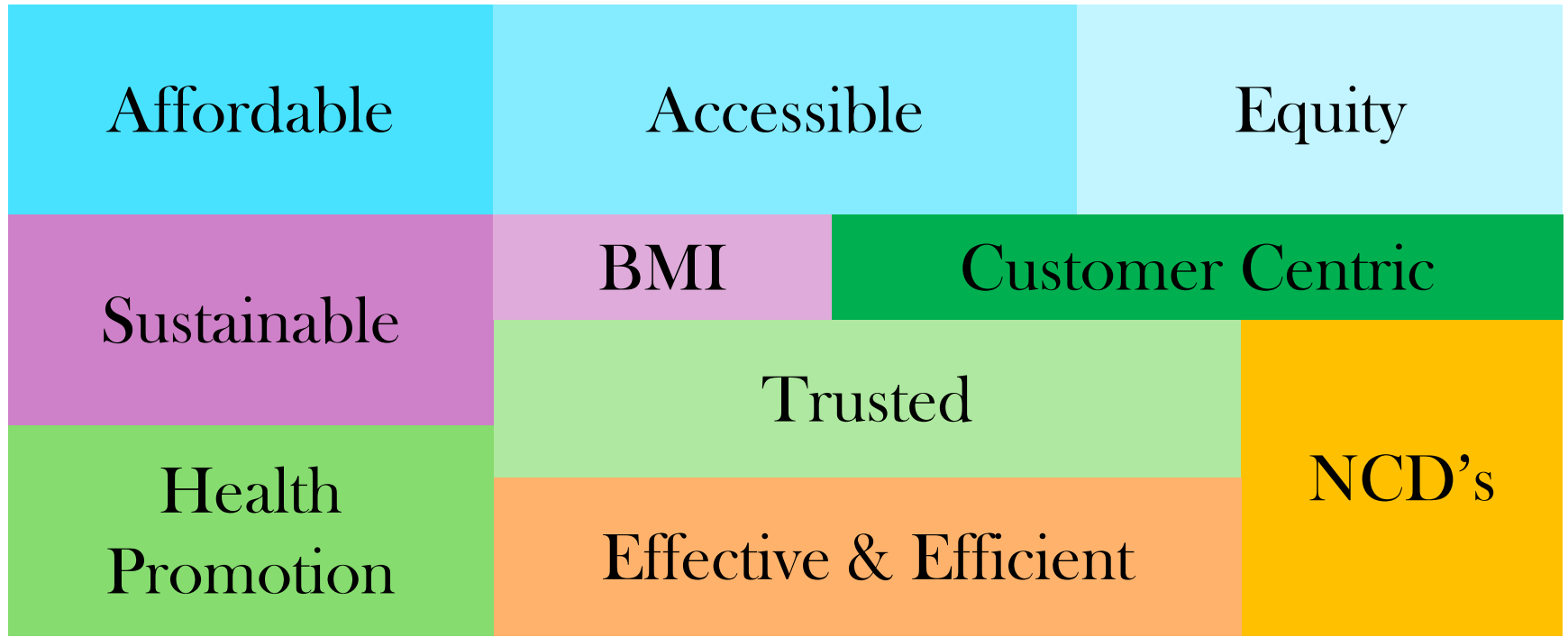


1. Be easily accessible
2. Display reliable data
3. Contain relevant data
4. Use timely data
5. Include trends and/or benchmarks

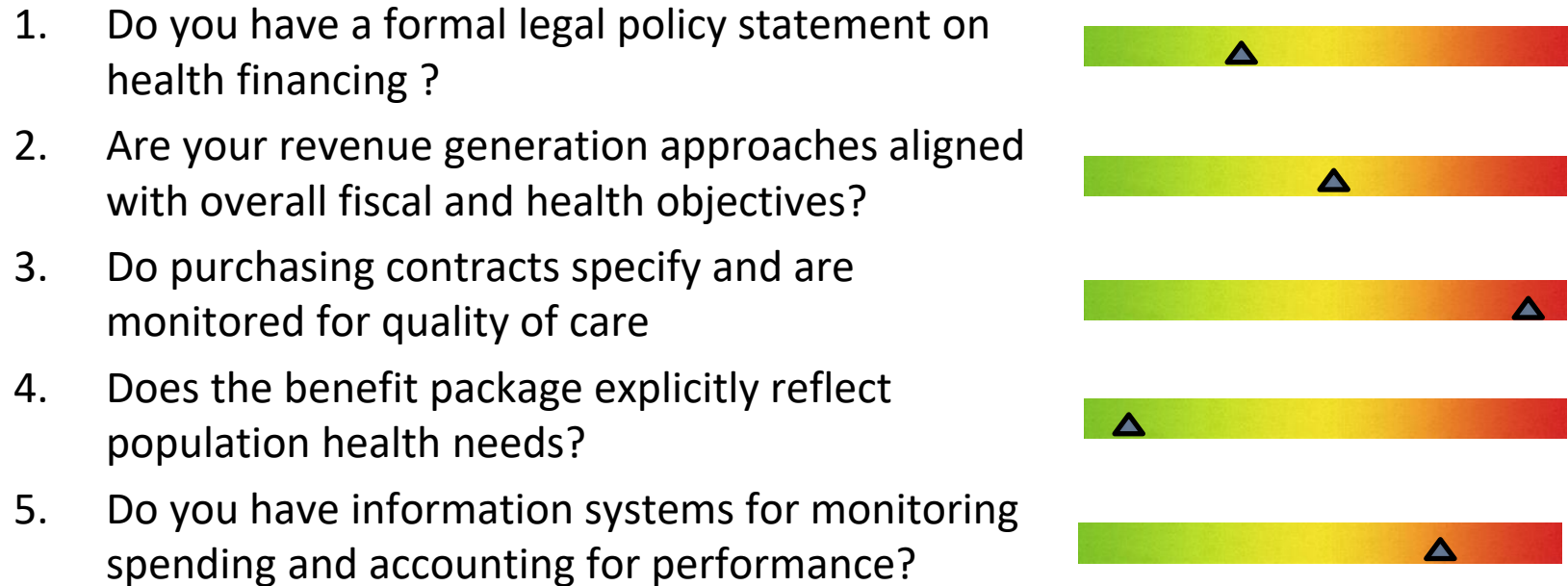


Your NHI Dashboard should display metrics that align with your key goals & objectives

Each leader/department should have their dashboard



How well are we meeting Health Financing Goals?



Sample metrics for your Dashboard

Access

- % of total population enrolled
- % of enrolled with at least 1 primary care visit
- % of women 18-45 who had mammogram

Customer Centric

- % of patients who get appointment within 2 days
- % of patients “very satisfied” or better with service provided

NCD’s

- % of population with diabetes and each of the other NCD’s
- % of dialysis patients
- % with >1 NCD

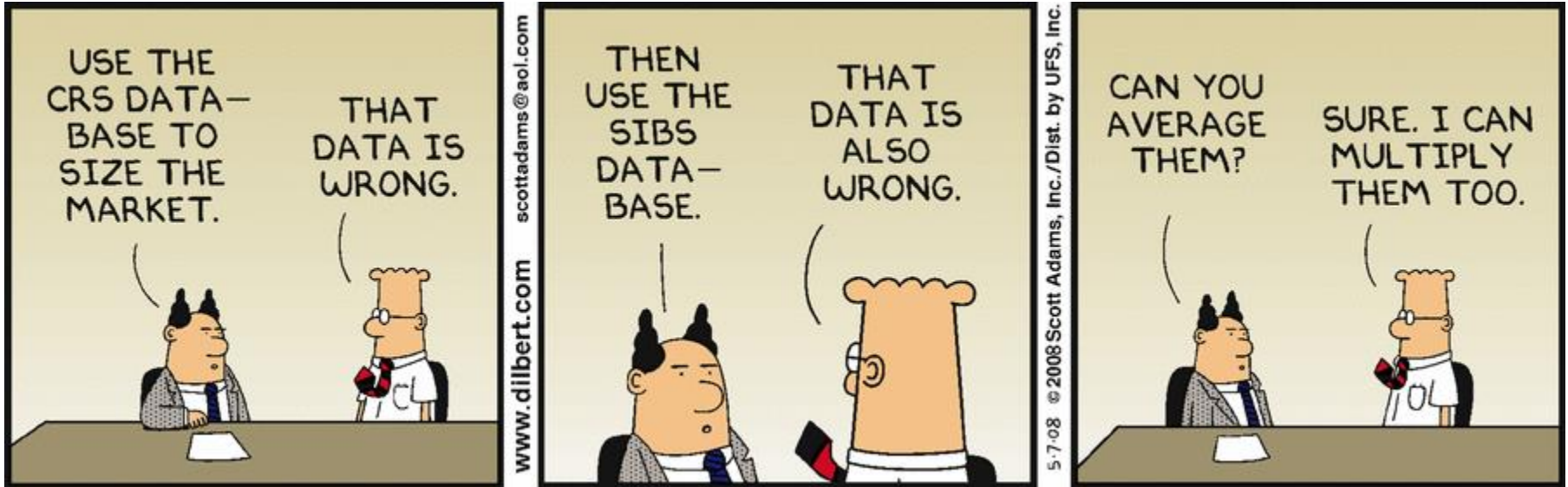
Health Promotion

- % with wearable devices
- % of men 50+ who had prostate exam
- % overweight or obese

Other Dashboard ideas

- Document each metric's definition & any changes over time
- Use the right visuals
- Place numbers into context
- Keep data current
- Tell a story

Data is seldom perfect!



**Don't worry
about being
perfect; just be
honest.**



Business. Needs. People.

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