



# Ministry of Health, Environment and Nature

## **“Un Korsou Salú”** *A Healthy Curaçao*

Health Care Sector Reform

Towards Managing Health & Wellness instead of Solely  
Disease Management

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# Health Care System Reforms

The conceptual model of Integrated Health Service Delivery Networks (IHSDN) is used to plan, coordinate, implement and monitor Health Care System Reforms to obtain our goal.

The IHSDN consists of four strategic lines :

- Reform of Model of care
- Reform of Governance and strategy
- Reform of Organization and management
- Reform of Financial allocation and incentives

Source: PAHO/WHO



# Reform of Model of Care

## Model of care

Clear definition of the population/territory covered and extensive knowledge of the health needs and preferences of this population, which determine the supply of health services

An extensive network of healthcare facilities that offers health promotion, disease prevention, diagnosis, treatment, disease-management, rehabilitation and palliative care, and that integrates programs targeting specific diseases, risks and populations, as well as personal and public health services

A multi-disciplinary first level of care that covers the entire population, serves as a gateway to the system, and integrates and coordinates health care, in addition to meeting most of the population's health needs

Delivery of specialized services at the most appropriate location, preferably in non-hospital settings

Existence of mechanisms to coordinate health care throughout the health service continuum

Care that is person-, family- and community centered and that takes into account cultural and gender-related characteristics and diversity

## Curaçao

- needs and care facilities per neighborhood / region
- Neighborhood-oriented partnerships (health centers or multidisciplinary care groups based on the 1½ line concept)
- Zoning and policy for the establishment of primary care practices based on the actual care needs
- Development of care protocols and integral care programs for cardiovascular risk management, diabetes, geriatric care, mental health and palliative care
- Development of job description for social work within primary care / increasing availability of social work



# Reform of MODEL of CARE

- Moving towards a strong Primary Health Care, people centered & Wellness oriented health care system (Wellness foundation)
- Earmarked funds from BHI for prevention & wellness interventions. (Kunukito di Bario)
- There will be a TCIM unit in the new hospital, opening on November 15<sup>th</sup>, 2019
- MOH authorized a permit to open a primary care clinic for undocumented persons. The clinic will receive private funds.



# Reforms of Governance and Strategy

## Governance and strategy

A unified system of governance for the entire network

Broad social participation

Intersectoral action that addresses wider determinants of health and equity in health

## Curaçao

- Adapt and develop legal frameworks
- Patient participation in integral care, f.e. patients (expert by experience), patient associations and/or community organizations
- Intersectoral cooperation to promote prevention and care (supporting and complementing primary care from the other sectors and care areas)



# Reform of Governance and Strategy

- National decree to lower the total budget of Specialist by introducing a limitation to the production (fee for service payment) and by implementing mandatory retirement at the age of 65 years
- National decree to lower the total budget of Pharmaceuticals by facilitating accelerated registration of medicines from WHO-member states and by lowering the profit margin of brand name medicines with 50%.
- National decree to lower the total budget of medical referrals.
- As of January 2020 regulation to introduce Health Regulatory Board will be enacted.



# Reforms of Organization and Management

## Organization and management

Integrated management of clinical, administrative and logistical support systems

Sufficient, competent and committed human resources for health that are valued by the network

An integrated information system that links all network members with data disaggregated by sex, age, place of residence, ethnic origin, and other pertinent variables

Results-based management

## Curaçao

- Professional development (training and retraining in the field of prevention and Primary Health Care)
- IS4H: Information Systems for Health (electronic patient dossier with standardized data collection and registration)
- Development of monitoring and evaluation system (measurement of efficiency and effectiveness of integrated primary care)



# Reform of Organization and Management

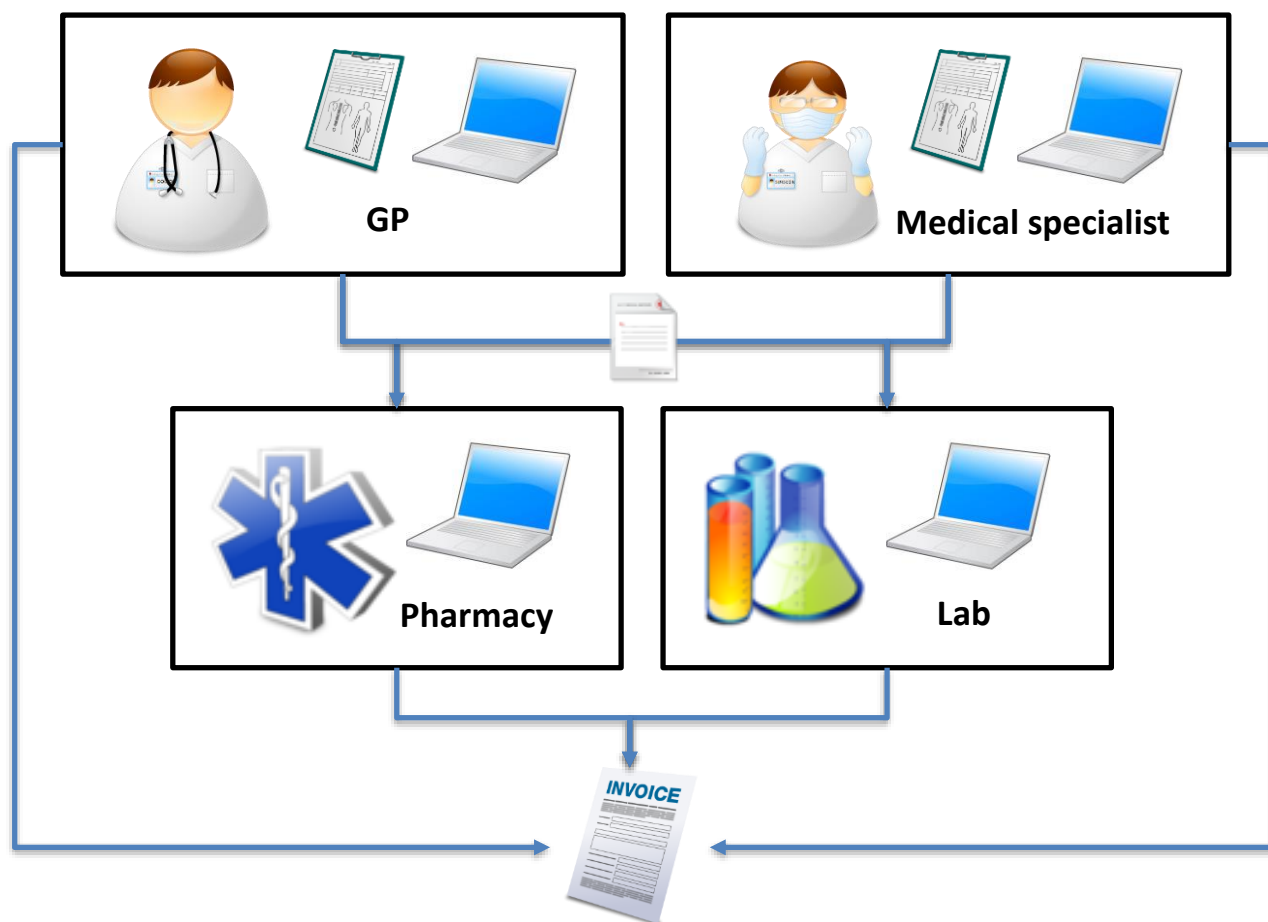
- Technical assistance from PAHO to complete a multisectoral NCD plan (Mortality top 3: Cardiovascular diseases 37% & Cancer 26 %). Special attention will be given to cultural aspects, and the social determinants of Health for they are important factors which influence perception and behavior.
- Continue development of Curaçao Health & Wellness Monitor & Platform
- Digitalization of departments of the Ministry and the health care sector to collect data.



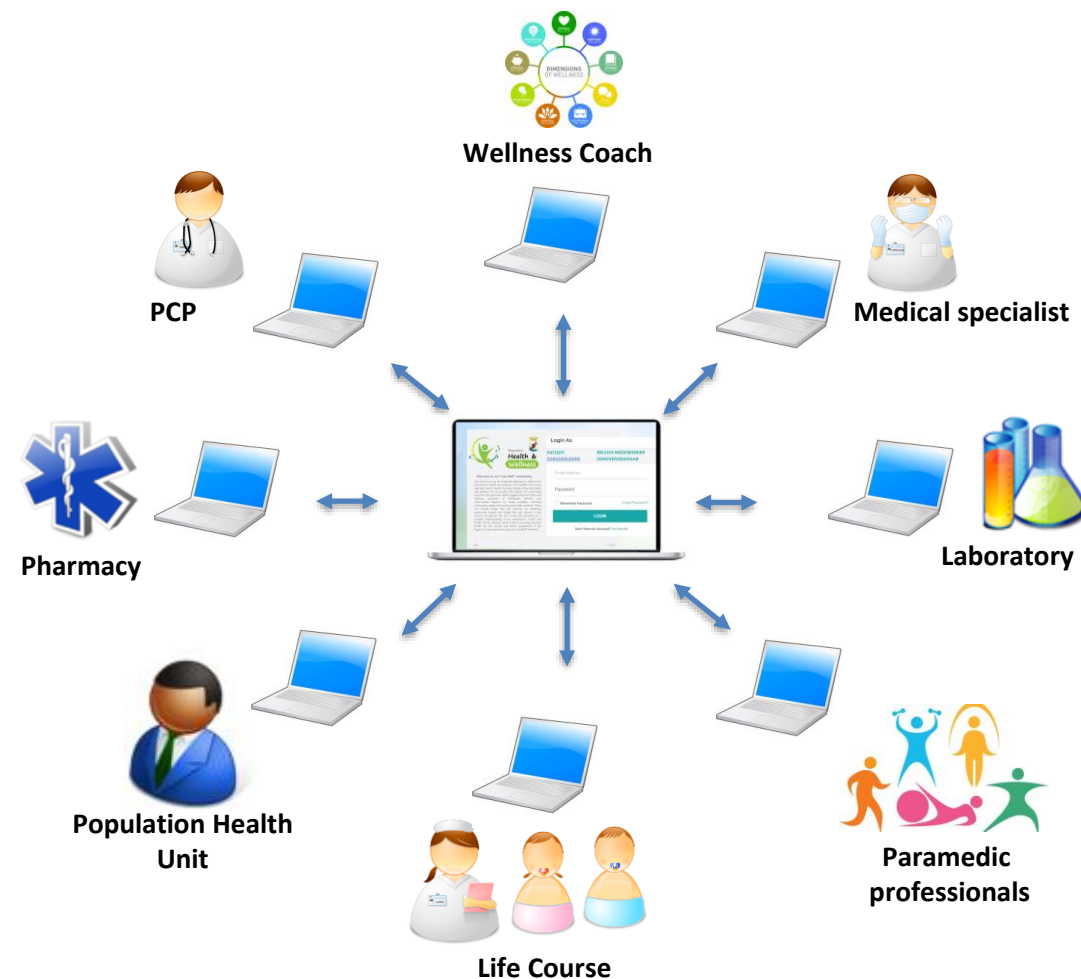


## 5. From the current fragmented care to multidisciplinary collaboration in Curacao Health & Wellness Platform

### CURRENT SITUATION



### HEALTH & WELLNESS 2020





# Reform of Financial Allocation and Incentives

Financial  
allocation  
and  
incentives

Integrated management of clinical, administrative and logistical support systems

Curaçao

- Value-Based Reimbursement System for primary care (efficient and effective reimbursement model to promote integrated care provision in primary care)
- Integral funding of care for chronic diseases
- Reimbursement of an integrated healthcare offer in health insurance



# Reform of Financial allocation and Incentives

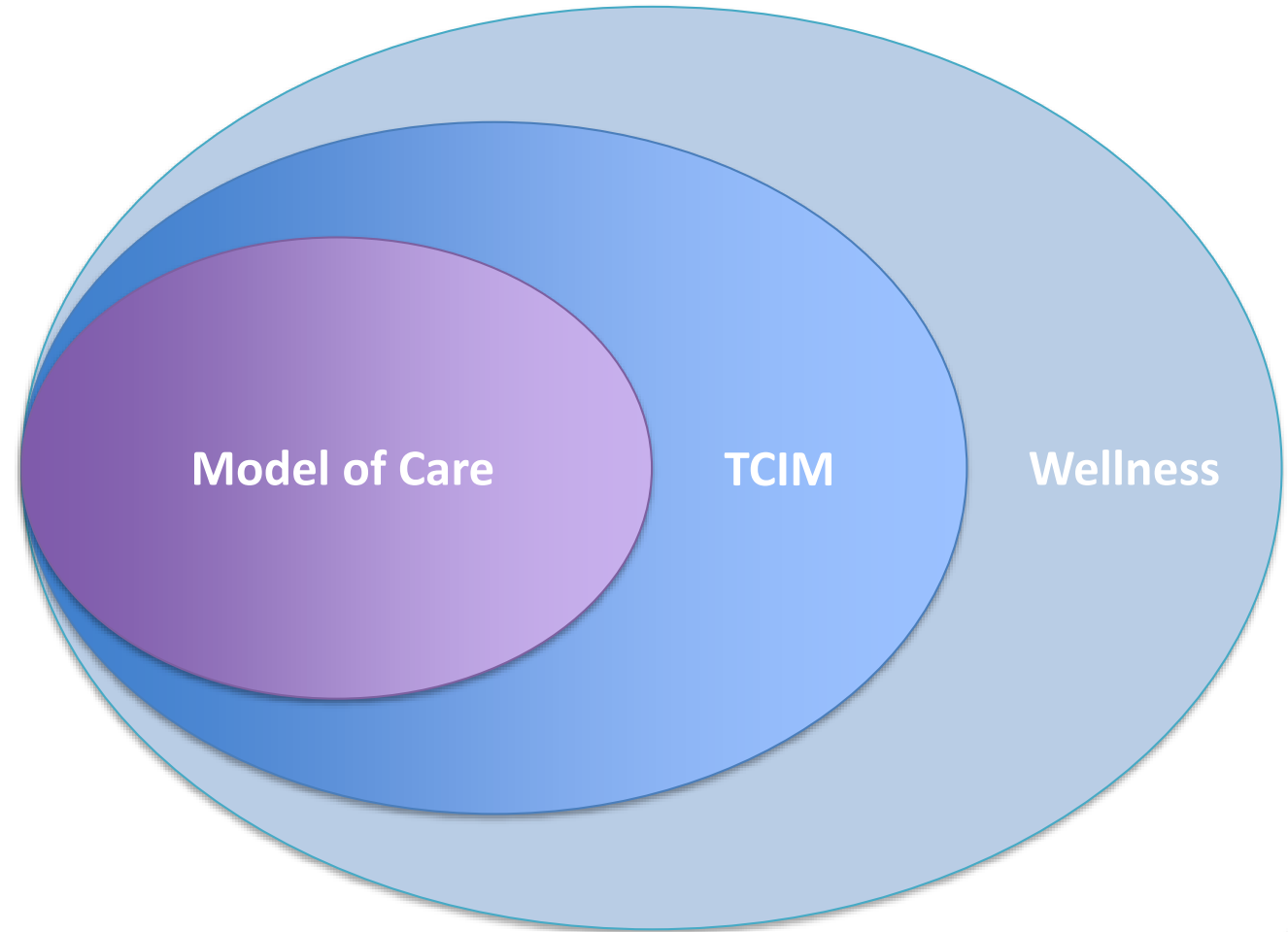
- Earmarked funds for prevention & Wellness
- More efficient allocation of resources by introduction of the PERC-system for the hospitals. PERC = Performance, Efficiency, Resources & Costs.

“The Productive Management Methodology for Health Services (PMMHS) is a management methodology developed by the Pan American Health Organization”.

Source: PAHO



# Holistic Approach towards individuals is necessary for Universal Health



**The Road towards Universal Health**





***ALL THINGS  
BEGIN IN  
THE MIND!***